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| --- | --- | --- | --- | --- |
| **project name** | **Engineer name** | **Related To** | **status** | **Comments** |
| SpeechLog Al Rajhi Bank | Abdulrahman Hasan | Al Rajhi Bank | **In Progress** | Ab Abdelrahman Rasem 2023-07-02 07:26 AM (6 hours ago) test confirmed on next Tuesday at 10:00. |
| SpeechLog (34 IP) | Abdulrahman Hasan | ABC BANK BH | **In Progress** | Ab Abdelrahman Rasem 2023-07-02 06:40 AM (7 hours ago) the client is asking for a handover documentation, but we are pushing to get the PAC first so we are waiting for client feedback. |
| JRM – E1 Recorder | Abdulrahman Hasan | JRM | **In Progress** | Ab Abdelrahman Rasem 2023-07-02 06:31 AM (7 hours ago) we had sent the PAC for the client Before EID at 25/6/2023 still waiting for Feedback. |
| Enabling-4G | Khairy Khdeir | Asiacell - Roaming | **In Progress** | Ab Abdelrahman Rasem 2023-07-02 06:24 AM (7 hours ago) technical team had sent logs (trace) for development team still we are waiting for development to response. |
| SpeechLog Voice Recording (IP) Kalaam | Hamzeh Shwemeh | Kalaam | **In Progress** | Ab Abdelrahman Rasem 2023-07-02 06:20 AM (7 hours ago) supposed to be closed (sending PAC to client) by the end of this week based on our plans |
| SpeechLog | Ahmad AlHasan | Takamol (Switch IRAQ) | **In Progress** | Mo Mohammad Farah 2023-06-26 12:07 PM (6 days ago) A reminder was sent to sign off the UAT. |
| SpeechLog (30 IP) | Ahmad AlHasan | Takamol (ALghanim) | **In Progress** | Ab Abdelrahman Rasem 2023-06-26 11:59 AM (6 days ago) |
| USSD GW Upgrade & CR | Zaid Hina | Zain Jordan | **In Progress** | Ab Abdelrahman Rasem 2023-06-26 08:19 AM (6 days ago) tech had found differences in survey procedure, so we need dev updates, so we had sent for dev. |
| MLC Upgrade | Zaid Hina | Zain Jordan | **In Progress** | Ab Abdelrahman Rasem 2023-06-26 08:16 AM (6 days ago)  we had lunched the web UI , excepted to have a meeting with dev to make things clear, for updates. |
| SpeechLog Retail Zain KW (POC) | Tamer Wathaifi | Zain KW | **In Progress** | Ab Abdelrahman Rasem 2023-06-25 09:01 AM (7 days ago) |
| SpeechLog (Screen Capture, 27 Licenses) | Ahmad AlHasan | Zain Jordan | **In Progress** | Mo Mohammad Farah 2023-06-19 12:06 PM (13 days ago) We received latest release from development, they team will deploy and test internally before we go with customer. |
| Accudial (Upgrade) | Abdulrahman Hasan | Housing Bank | **In Progress** | Mo Mohammad Farah 2023-06-19 08:18 AM (13 days ago) Today we are expecting a visit to Housing Bank to take the DB backup. |
| RQMS on SAS | Mohammad Alalami | Etisalat UAE | **In Progress** | Mo Mohammad Farah 2023-06-19 08:17 AM (13 days ago) Etisalat did not confirm the roll out plan yet, though we asked them to alert us two weeks prior the roll out date to arrange for our travel. |
| SpeechLog (20 IP) | Abdulrahman Hasan | Jordan Commercial Bank (JCB) | **In Progress** | Ab Abdelrahman Rasem 2023-06-19 08:16 AM (13 days ago) |
| Speech Log Recorder House Bank | Abdulrahman Hasan | Housing Bank | **Initiated** | Ab Abdelrahman Rasem 2023-06-19 08:06 AM (13 days ago) till the end of the week the SRD supposed to be ready . |
| VAS Sub-charging CR | Laith Al-Janaideh | Golis Somalia | **In Progress** | Mo Mohammad Farah 2023-06-18 08:48 AM (14 days ago) PAC shared for signature. |
| Customer Order (Phase II) | Khairy Khdeir | Asiacell | **In Progress** | Mo Mohammad Farah 2023-06-12 12:07 PM (20 days ago) Bulk Payment LLD approved, waiting for the signed document. Today we had a meeting to discuss the requirements of Change owner ship use case. |
| Data Rating and Charging (Redundancy) | aladdin Shishani | TeleCel | **In Progress** | Mo Mohammad Farah 2023-06-12 11:38 AM (20 days ago) According to our last communication with Telecel, they selected to manually switch between Main and Redundant servers. |
| LTE, ITS & RS Upgrade | Yousef Mishael | Ufone | **In Progress** | Mo Mohammad Farah 2023-06-12 11:35 AM (20 days ago) The LTE SRI-SM solution did not work. We are working on the ATP internally, once we complete it we will proceed in UAT officially with Ufone. |
| E911 (Caller Barring Status) | Hamzeh Shwemeh | Orange | **On Hold** | Mo Mohammad Farah 2023-06-06 07:11 AM (26 days ago) API tested manually from Main and DR sites, to be tested end to end, we are waiting for PSD PO to enable this API to all operators. |
| SpeechLog | Abdulrahman Hasan | Al Rajhi Bank | **In Progress** | Mo Mohammad Farah 2023-05-22 09:02 AM (1 month ago)  Testing in Main site will begin tomorrow.  In regard to HA and DR, we are waiting for Rajhi Bank to provide the needed requirements (site is not ready). |
| PMP (Expansion Telesales) | Abdellateef Ibrahim | Zain Jordan | **Waiting for Feedback** | Ab Abdelrahman Rasem 2023-05-18 06:36 AM (1 month ago) Nothing is Required from our technical. |
| Move 4 licenses to new server | Bilal Al-Noori | Metropolitan (Cinnamon Lakeside Colombo) | **On Hold** | Bi Bilal Al-Noori 2023-05-18 07:09 AM (1 month ago)  As presales requested to have 2 network interface cards (NICs) from the client he responded with : |
| E911 integration with XLM | Hamzeh Shwemeh | PSD | **On Hold** | Mo Mohammad Farah 2023-04-10 09:07 AM (2 months ago) Orange did not sign off the contract with XLM vendor, in regard to On Call testing environment and as per PSD they can give access to it. The API specification and documentation has been shared with operators and it has been deployed by zain |
| Roaming (Links Migration to HSL) | Yousef Mishael | Ufone | **On Hold** | Mo Mohammad Farah 2023-02-21 07:47 AM (4 months ago) A plan was submitted to Ufone on transferring the server in ISB to KHI, also the commercial team shall submit their offerings |
| Speech Analytics (POC) | Nabeel Nusair | Zain Iraq | **On Hold** | Mo Mohammad Farah 2022-12-12 11:57 AM (6 months ago) On hold, till we finalize RQM POC. |
| Video call | Nabeel Nusair | PSD | **In Progress** | Mo Mohammad Farah 2022-03-01 12:24 PM (1 year ago) Updates has been implemented, waiting PSD and TRC feedback. |
| Roaming Bundle (Reinstallation) | aladdin Shishani | Sudatel | **On Hold** | Mo Mohammad Farah 2023-04-25 06:50 AM (2 months ago) Project put on hold due to political status in Sudan. |
| SpeechLog (Backup Recorder) | Abdulrahman Hasan | Arab Bank | **On Hold** | Mo Mohammad Farah 2022-06-01 11:03 AM (1 year ago) Waiting for Arab Bank to trigger the project. |
| SpeechLog | CCE | Unitel (Palace of Justice) | **On Hold** | Mo Mohammad Farah 2023-02-27 1:42 PM (4 months ago) Site is not ready yet. |